

NAVEED UR REHMAN CHUGHTAI

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SOFTWARE QUALITY ASSURANCE ENGINEER

“Demonstrated valuable Software Testing Support in maintaining several projects for numerous clients. Having various overseas working experiences in the USA, UK, and Singapore.”

Tech-savvy and highly resourceful Software Quality Assurance Engineer with more than 15 years of demonstrated experience in analysis, quality assurance, planning, design, documentation, automation, and execution of various applications for different sectors like Banking, Stock Exchange, Insurance, and Telecommunication, etc. A Highly skilled professional who has an outstanding record of achievement in obtaining optimal quality, analyzing new and improved processes and procedures, as well as making recommendations for improvement. Proved instrumental in Manual Functional Testing, Module-level testing, Integration Testing, System Testing, Database Testing, Regression Testing, Automation Functional Testing. Solid experience in creating test plans and test cases and test execution covering both “black Box” and “automated” testing scenarios. Expertise in devising different quality assurance methodology and process, repeatable quality assurance processes and methods to enterprise-wide technology projects/initiatives.

CORE COMPETENCIES

Software Testing:	Manual Functional Testing, Module-level testing, Integration Testing, System Testing, Database Testing, Regression Testing, Automation Functional Testing
Testing Tools:	Selenium (Beginner Level), QTP (Basic) and Load Runner (Basic)
Defect Logging Tool:	Visual Studio Team System (VSTS), JIRA, Bugzilla, Test Director/QC9.0
Versioning Tool:	GIT, SVN, Clear Case, Microsoft Visual Source Safe (VSS)
Project Management:	Microsoft Project
Language:	Python 3 (Beginner Level), HTML, SQL, Visual Basic 6, GW-Basic, Foxpro2.5
Database:	Oracle10g.
Others:	Toad, SQL Developer, Infranet, Microsoft Office Suite.
Operating Systems:	Windows, UNIX/Sun Solaris/LINUX, OS/2.

PROFESSIONAL EXPERIENCE

Redmath Pvt. Ltd, Lahore, Punjab

Oct 2013 – Present

System Designer (www.redmath.com)

Accomplished testing life cycle of all ongoing projects for the Personal Banking Sector for different Regions like Europe, North/South America, etc., analyzed the testing project, as well as delegated the testing functions to a team member.

Key Accomplishments:

- Delivered technical direction for all Operations (Estimation, Scheduling, and Tracking); worked synergistically to perform and product-testing activities with vendor teams including product management, development, and implementation.
- Lead Testing activities like issue resolution, test planning, application testing, and execution; provided Level 3 Production support by Identifying production issues and debugging the error on application and Database Level and resolving the issues.
- Initiated and devised changes in software and configuration in Test and Production environments; analyzed causes of production problems and developed methods for improvement; provided IT support for production-related issues.

- Deployed applications across multiple sites and platforms; built collaborative rapport with other teams to ensure the availability of components and environments; solved all data quality issues raised by end-users in each of the applications.
- Accomplished company goals by accepting ownership for accomplishing of handling all queries and issues, Identified and highlighted issues to relevant departments for resolution and follow through until resolved.

XAVOR, Pakistan

Mar 2010 – Sep 2013

Principal Software Quality Assurance Engineer (www.xavor.com)

Developed synergies to execute and control product-testing activities with vendor teams including product management, development, and implementation steered efforts towards managing Operations (Estimation, Scheduling, and Tracking).

Key Accomplishments:

- Deployed each build into a test environment, and executed system testing of the new functionalities and exploratory testing of the system and reported defects in Team Foundation Server.
- Analyzed Testing Project-related functions and provided appropriate training and delegated work responsibilities to each staff.
- Exercised a hands-on approach to perform Testing tasks like issue resolution, test planning, application testing, and execution.

INTEGROSYS, Singapore

Oct 2009 – Jan 2010

Quality Assurance Engineer (Singapore)

Coordinated product-testing activities with vendor teams including product management, development, and implementation. Responsible for managing Operations (Estimation, Scheduling, and Tracking).

Key Accomplishments:

- Upheld superior level of expertise to methodically evaluate Testing Project and complete by implementing best practices.
- Analyzed requirements to provide testing life cycle of ongoing projects for OCBC (Oversea-Chinese Banking Corporation).
- Coordinated Testing tasks like issue resolution, test planning, application testing, and execution. Provide technical assistance.

UOB (United Overseas Bank), Singapore

Jan 2009 – Oct 2009

Project Analyst (Singapore)

- Provided testing life cycle of ongoing projects for UOB (United Overseas Bank); performed Testing functions like issue resolution, test planning, and application testing. Provide technical assistance, build deployment schedules and training.
- Cross-functionally worked on product-testing activities with vendor teams including product management, development, and implementation. Responsible for managing Operations (Estimation, Scheduling, and Tracking).

- Analyzed business requirements to create test cases, and execute test scripts for individual testing levels, rendered keen eye for details to identify production issues and debugging the error and resolving the issues.

PRIOR EXPERIENCE

Aug 2007 - Dec 2008 • CITIBANK Singapore.

Software Consultant (Singapore)

Nov 2005 - Aug 2007 • TRG Resource Group (Private) Ltd.

Senior QA Engineer (Offshore Office - Lahore, Pakistan)

Mar 2005 - Nov 2005 • Xavor Incorporation, USA

Senior Software Quality Engineer (Offshore Office - Lahore, Pakistan)

Sep 2004 - Mar 2005 • ESP Global IT Systems (PVT) Limited

Senior Application Analyst, Pakistan

Dec 2002 - Sep 2004 • Xavor Incorporation, USA

Software Quality Engineer (Offshore Office - Lahore, Pakistan)

Aug 2001 - Aug 2002 Protel Networks (UK) Limited, UK

Application Analyst (Manager QA Department) (Offshore Office - Islamabad, Pakistan)

Nov 1999 - Aug 2001 • Vroom Technologies (Inc.) USA

Senior Software Test Engineer (Offshore Office - Lahore, Pakistan)

Oct 1994 - Mar 1997 • Lahore Stock Exchange G Ltd, Lahore. Pakistan

System Analyst (Lahore, Pakistan)

EDUCATIONAL & PROFESSIONAL CREDENTIALS

MS in Computer Sciences University of Central Punjab, Pakistan, 1997 - 1999

Post Graduate Diploma in Computer Sciences (PGDC), University of Punjab, Pakistan 1994 - 1995

BSc (Maths A + B, Physics), University of Punjab, Pakistan, 1991 - 1993

Professional Qualifications

Internal Quality Auditing for ISO 9001:2000 Quality Management Systems

PIQC (Pakistan Institute of Quality and Control), Lahore Pakistan

Effective Meetings workshop

The British Council, Lahore. Pakistan

Business Communication Skills Certification

The British Council, Lahore. Pakistan

Mercury Interactive Tools (WinRunner, Test Director and Load Runner) Training

Vroom Technologies, Lahore Pakistan

Diploma in Computer Hardware Maintenance

National Institute of Computer Science and Engineering, Lahore Pakistan

Certificate in Microsoft FOXPRO 2.5

University of Punjab, Pakistan

Certificate in Microsoft GW-BASIC

University of Punjab, Pakistan