

# Naveed Ur Rehman Chughtai

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## Experience Summary

*“Demonstrated valuable Software Testing Support in maintaining several projects for numerous clients. Having various overseas working experiences in the USA, UK, and Singapore.”*

Tech-savvy and highly resourceful Software Quality Assurance Engineer with demonstrated experience in analysis, quality assurance, planning, design, documentation, automation, and execution of various applications for different sectors like Banking, Stock Exchange, Insurance, Telecommunication, etc. A Highly skilled professional with an outstanding record of achieving optimal quality, analyzing new and improved processes and procedures, and making recommendations for improvement. Proved instrumental in Manual Functional Testing, Module-level testing, Integration Testing, System Testing, Database Testing, Regression Testing, and Automation Functional Testing. Solid experience in creating test plans, test cases, and test execution covering both “black Box” and “automated” testing scenarios. Expertise in devising different quality assurance methodologies and processes, repeatable quality assurance processes, and methods for enterprise-wide technology projects/initiatives.

## Academics

MS in Computer Sciences – University of Central Punjab, Pakistan,	1997 – 1999
Post Graduate Diploma in Computer Sciences (PGDC) – the University of Punjab, Pakistan	1994 – 1995
BSc (Math A + B, Physics) – University of Punjab, Pakistan,	1991 – 1993

## Selected Technical Skills

<b>Software Testing:</b>	Manual Functional Testing, Module-level testing, Integration Testing, System Testing, Database Testing, Regression Testing, Automation Functional Testing
<b>Testing Tools:</b>	Selenium (Beginner Level), Lettuce, QTP (Basic), and Load Runner (Basic)
<b>Defect Logging Tool:</b>	Microsoft Team Foundation Server (TFS), Visual Studio Team System (VSTS), JIRA, YouTrack, Bugzilla, Test Director/QC9.0
<b>Versioning Tool:</b>	GIT, SVN, Clear Case, Microsoft Visual Source Safe (VSS)
<b>Project Management:</b>	Microsoft Project
<b>Language:</b>	Python 3 (Beginner Level), HTML, SQL, Visual Basic 6, GW-Basic, Foxpro2.5
<b>Database:</b>	Oracle10g, Microsoft SQL Server Management, Maria DB, Toad, SQL Developer
<b>Others:</b>	Infranet, Microsoft Office Suite.
<b>Operating Systems:</b>	Windows, UNIX/Sun Solaris/LINUX, OS/2.
<b>Mobile App Testing:</b>	Extensive experience in Mobile Application testing and Strong familiarity with iPhone and android operating systems and applications.
<b>Methodologies and Process</b>	Waterfall, Agile

## Selected Accomplishments

### Allied Consultants

May 2020 – Present

#### Project Test Lead

Analyzing the Testing Project. Coordinating product-testing activities with vendor teams including product management, development, and implementation. Responsible for managing Operations (Estimation, Scheduling, and Tracking). Assigning a testing task to team members. Coordinating Testing activities like issue resolution, test planning, application testing, and execution.

### Independent Contractor (Freelance)

Nov 2019 – May 2020

#### QA Tester

Coordinated product-testing activities with vendor teams including product management, development, and implementation. Responsible for managing Operations (Estimation, Scheduling, and Tracking).

#### Key Accomplishments:

- Analyzed business requirements to create test cases and execute test scripts for individual testing levels, rendered a keen eye for details to identify production issues, debug the error, and resolve the issues.
- Coordinated Testing tasks like issue resolution, test planning, application testing, and execution. Provide technical assistance.
- Cross-functionally worked on product-testing activities with vendor teams including product management, development, and implementation.

**Redmath Pvt. Ltd, Lahore, Punjab****Oct 2013 – Oct 2019****System Designer (www.redmath.com)**

Accomplished testing life cycle of all ongoing projects for the Personal Banking Sector for different Regions like Europe, North/South America, etc., analyzed the testing project, as well as delegated the testing functions to a team member.

**Key Accomplishments:**

- Delivered technical direction for all Operations (Estimation, Scheduling, and Tracking); worked synergistically to perform product-testing activities with vendor teams including product management, development, and implementation.
- Lead Testing activities like issue resolution, test planning, application testing, and execution; provided Level 3 Production support by Identifying production issues, debugging the error on the application and Database Level, and resolving the issues.
- Initiated and devised changes in software and configuration in Test and Production environments; analyzed causes of production problems and developed methods for improvement; provided IT support for production-related issues.
- Deployed applications across multiple sites and platforms; built collaborative rapport with other teams to ensure the availability of components and environments; solved all data quality issues raised by end-users in each of the applications.
- Accomplished company goals by accepting ownership for accomplishing handling all queries and issues, Identified and highlighted issues to relevant departments for resolution, and follow through until resolved.
- Perform functional, integration, and regression testing on mobile devices.

**XAVOR, Pakistan****Mar 2010 – Sep 2013****Principal Software Quality Assurance Engineer (www.xavor.com)**

Developed synergies to execute and control product-testing activities with vendor teams including product management, development, and implementation steered efforts toward managing Operations (Estimation, Scheduling, and Tracking).

**Key Accomplishments:**

- Deployed each build into a test environment, executed system testing of the new functionalities and exploratory testing of the system, and reported defects in Team Foundation Server.
- Analyzed Testing Project-related functions, provided appropriate training and delegating work responsibilities to each staff member.
- Exercised a hands-on approach to perform Testing tasks like issue resolution, test planning, application testing, and execution.

**INTEGROSYS, Singapore****Oct 2009 – Jan 2010****Quality Assurance Engineer**

Coordinated product-testing activities with vendor teams including product management, development, and implementation. Responsible for managing Operations (Estimation, Scheduling, and Tracking).

**Key Accomplishments:**

- Upheld a superior level of expertise to methodically evaluate Testing Projects and complete them by implementing best practices.
- Analyzed requirements to provide testing life cycle of ongoing projects for OCBC (Oversea-Chinese Banking Corporation).
- Coordinated Testing tasks like issue resolution, test planning, application testing, and execution. Provide technical assistance.
- Tested Mobile Applications (iPhone & Android)

**UOB (United Overseas Bank), Singapore****Jan 2009 – Oct 2009****Project Analyst**

- Provided testing life cycle of ongoing projects for UOB (United Overseas Bank); performed Testing functions like issue resolution, test planning, and application testing. Provide technical assistance and build deployment schedules and training.
- Cross-functionally worked on product-testing activities with vendor teams including product management, development, and implementation. Responsible for managing Operations (Estimation, Scheduling, and Tracking).
- Analyzed business requirements to create test cases and execute test scripts for individual testing levels, rendered a keen eye for details to identify production issues, debug the error, and resolve the issues.
- Tested Mobile Applications (iPhone & Android)

**PRIOR EXPERIENCE**

- CITIBANK Singapore

**Aug 2007 – Dec 2008****Software Consultant (Singapore)**

- TRG Resource Group (Private) Ltd. *Nov 2005 – Aug 2007*  
**Senior QA Engineer (Offshore Office – Lahore, Pakistan)**
- Xavor Incorporation, USA *Mar 2005 – Nov 2005*  
**Senior Software Quality Engineer (Offshore Office – Lahore, Pakistan)**
- ESP Global IT Systems (PVT) Limited *Sep 2004 – Mar 2005*  
**Senior Application Analyst, Pakistan**
- Xavor Incorporation, USA *Dec 2002 – Sep 2004*  
**Software Quality Engineer (Offshore Office – Lahore, Pakistan)**
- Protel Networks (UK) Limited, UK *Aug 2001 – Aug 2002*  
**Application Analyst (Manager QA Department) (Offshore Office – Islamabad, Pakistan)**
- Vroom Technologies (Inc.) USA *Nov 1999 – Aug 2001*  
**Senior Software Test Engineer (Offshore Office – Lahore, Pakistan)**
- Lahore Stock Exchange G Ltd, Lahore. Pakistan *Oct 1994 – Mar 1997*  
**System Analyst (Lahore, Pakistan)**

### **Trainings Workshops and Certifications**

#### ***Internal Quality Auditing for ISO 9001:2000 Quality Management Systems***

PIQC (Pakistan Institute of Quality and Control), Lahore Pakistan

#### ***Effective Meetings Workshop***

The British Council, Lahore. Pakistan

#### ***Business Communication Skills Certification***

The British Council, Lahore. Pakistan

#### ***Mercury Interactive Tools (WinRunner, Test Director, and Load Runner) Training***

Vroom Technologies, Lahore Pakistan

#### ***Diploma in Computer Hardware Maintenance***

National Institute of Computer Science and Engineering, Lahore Pakistan

#### ***Certificate in Microsoft FOXPRO 2.5***

University of Punjab, Pakistan

#### ***Certificate in Microsoft GW-BASIC***

University of Punjab, Pakistan